

# Curriculum Vitae of Prof. Dr. Panos FITSILIS

## Affiliation

### Full Professor

University of Thessaly

General Science Department

<https://sites.google.com/site/pfitsilis/>

### Visiting Professor

Innopolis University

Kazan, Tatarstan, Russia

<https://university.innopolis.ru/en/>

### Hellenic Open University (HOU)

Academic coordinator of subject area "Software Design" PLH24 at Computer Science Department of HOU

Senior Researcher at Daisy (Dynamic Ambient Intelligent Social Systems) Research Group -

(<http://daissy.eap.gr>)

Member of working group for «Smart and Viable Cities», Hellenic Standardization Organization ELOT (April 2017)

Member of Regional Board for Research and Innovation for the Region of Sterea Ellada (April 2017)

## Work Experience – Management positions

Apr 2016 – Jan 2019

[University of Applied Sciences of Thessaly \(ex. TEI Thessaly\)](#)

Director of Research Laboratory of Management Information Systems

Sep 2010 – Oct 2016

[University of Applied Sciences of Thessaly \(ex. TEI Thessaly\)](#)

Deputy President of Research Committee

Sep 2004 – Dec 2015

[University of Applied Sciences of Thessaly \(ex. TEI Thessaly\)](#)

Postgraduate Programmes

Award leader and Academic coordinator for MBA award. The programme is delivered in collaboration with Staffordshire University, UK.

**Sep 2009 – Sep 2015**

**University of Applied Sciences of Thessaly (ex. TEI Thessaly)**

Postgraduate Programmes

Director of Postgraduate Programme with title “Project and Programme management”

**Sep 2010 – Aug 2014**

**University of Applied Sciences of Thessaly (ex. TEI Thessaly)**

Dean, School of Business and Economics

**Sep 2004 – Aug 2010**

**Technological Research Centre of Thessaly**

Informatics Department

Head of IT Applications Research Group, Deputy Director

**Sep 2006 – Aug 2010**

**University of Applied Sciences of Thessaly (ex. TEI Thessaly)**

Head of Project Management Department (Sep 2006 – Aug 2010)

**Jan 1997 – Jan 2003**

**INTRASOFT International**

**(Athens/Brussels/Luxembourg)**

Director of the Business Application Development Business Unit.

INTRASOFT International is a company operating at Luxembourg, Brussels, Athens etc. developing IT turnkey solutions for large public or private organizations. During my career at INTRASOFT International I worked at various positions as IT technical consultant, IT architect and technical team leader. Starting from July 1998 I was appointed Director of the Business Application Development Business Unit. The Business Unit employed approximately 70 employees and managed a portfolio of more than 20 IT development and managed services projects, with total budget of more than 10 million Euros.

**Jul 1991 – Dec 1996**

**INTRASOFT S.A.**

*Athens*

Worked as Project manager in various IT projects

---

## Work Experience – Work in Projects

1. **DevOps:** ERASMUS + Sector Skills Alliances. Smart-DevOps project addresses the gap between today's and future's skills demands of municipal workforce by emphasizing on the exploitation of emerging employment paradigms such as DevOps. (<http://devops.teilar.gr/>). (Role: Consortium Coordinator) (Project Coordinator: University of Thessaly, GR) (Duration: January 2019 – December 2021).
2. **YouBrand:** Erasmus + KA2 – Strategic Partnership Project Reference Number: 2017-1-PL01-KA204-038849. You Brand is developing training material for “Storytelling and Pitching for Start-ups” (<http://youbrand.cku2.eu/en/>). (Role: Senior Researcher for Daisy research group) (Project Coordinator: The Centre for Continuing Education No. 2 in Lublin, Po) (Duration: January 2018 – December 2019).
3. **SALE:** Erasmus+ Collaborative Partnership - Project Reference Number: 2014-1-AT01-KA202-000953. SALE aims at developing an interactive training course for unemployed higher education graduates. Participants will learn which tools are the most relevant to use in order to find a job online and how their individual skills need to be presented to be attractive for possible employers. (Role: Project Manager for TEI Thessaly, Trainer) (Project Coordinator: FH JOANNEUM University of Applied Sciences, Au) (Duration: Oct 2014-September 2016).
4. **Lifelong training program on Management Information Systems.** Project Reference number PEGA 3921-506124. (Role: Trainer) (Project Organization: TEI Thessaly, GR)
5. **Hellenic Open University.** Knowledge representation of subjects covered by “Software design” thematic area of Informatics department, School of Science and Technology. Project Reference number 296121. (Role: Task Coordinator) (Project Organization: Hellenic Open University, Patras, GR)
6. **engAGEnt:** Development and validation of a curriculum for vocational Ambient Assistant Living (AAL) education. (Role: Consultant, Trainer) (Project Organization: Hellenic Open University, Patras, GR) (Duration: May 2014-September 2014).
7. **TEI Thessaly Library new IT System.** The project includes the development of the new TEI Thessaly IT system, the installation of Institutional Repository and the installation of an RFID system for book management. The project is funded by National Support Framework Programme 2007-2013. (Role: Project Manager) (Project Organization: TEI of Thessaly, Larissa, GR)
8. **MYCOTICON Project.** Development of a training material and of an e-learning system for identifying and collecting wild edible mushrooms. TEI Thessaly was the coordinator of the consortium of this Leonardo Transfer of Innovation Project. (Role: Consortium Project Manager) (Project Organization: TEI of Thessaly, Larissa, GR)
9. **ONSOCIAL - Archimedes III project.** The objective of the ONSOCIAL project (Knowledge management for software project management using ontologies and social networks) is to propose and establish methods for utilizing social capital available in today's' social networks into the software project management process. The project is funded by National Support Framework Programme 2007-2013 (Role: Project

## Work Experience – Work in Projects

*Manager – Principal Researcher* (Project Organization: TEI of Thessaly, Larissa, GR)

10. **EADIC - Archimedes III project.** The objective of EADIC project is the development of an enterprise architecture for digital cities. The project is funded by National Support Framework Programme 2007-2013 (*Role: Researcher*) (Project Organization: TEI of Thessaly, Larissa, GR)
11. **ASPIRE Tempus IV Joint Project.** The ASPIRE Project aims to enable Lebanese, Jordanian and Palestinian at Occupied Territories universities to economic development and regeneration by modernising their 'entrepreneurship' curricula, developing and implementing a sustainable multi-level 'entrepreneurship education' programme, building staff capacity and also enhancing the awareness of the Bologna process. The project was funded by the European Commission and it was managed by Staffordshire University (*Role: TEI Thessaly Project Manager*) (Project Organization: TEI of Thessaly, Larissa, GR)
12. **IDEAL Tempus IV Joint Project.** Development of innovative Research Infrastructures at Lebanon (IDEAL Project) The project was funded by the European Commission and it was managed by American University of Beirut (*Role: TEI Thessaly Project Manager*) (Project Organization: TEI of Thessaly, Larissa, GR)
13. **Hellenic Open University.** Project for the selection of the e-learning system of the Hellenic Open University. (*Role: Coordinator*) (Project Organization: Hellenic Open University, Patras, GR)
14. **DESIS.** Project for offering consultancy work on highly specialised IT topics at Intrasoft International. (*Role: TEI Thessaly Project Manager, Principal Researcher*) (Project Organization: Technological Research Centre of Thessaly, Larissa, GR)
15. **DIEPTELO Project.** Human network for the promotion of Software Engineering and of Software Project management in Greece. The project was funded by the 3<sup>rd</sup> Community Support Framework and awarded by the Secretariat General for Research and Technology. (*Role: Researcher*) (Project Organization: TEI of Thessaly, Larissa, GR)
16. **PleaseEnter.** A project for developing educational material, organising courses on entrepreneurship and offering consultancy to students for setting up new companies. The project was managed as well for TEI of Lamia. The project was funded by the 3<sup>rd</sup> Community Support Framework. (*Role: TEI Thessaly Project Manager, Consultant*) (Project Organization: TEI of Thessaly, Larissa, GR)
17. **MISSION-SPM - Archimedes II project.** The objective of MISSION-SPM was to develop a Model-based Integrated Environment to Support Simulation in Software Project Management). The project was funded by the 3<sup>rd</sup> Community Support Framework. (*Role: Researcher*) (Project Organization: TEI of Thessaly, Larissa, GR)
18. **Hellenic National Documentation Centre.** Drafting the Strategy for the development of Project Management Information Systems (*Role: TEI Thessaly Project Manager*) (Project Organization: Technological Research Centre of Thessaly, Larissa, GR) (Project Organization: TEI of Thessaly, Larissa, GR)
19. **E-PROCSEE.** An R&D project for the development of an electronic procurement system. TEI Thessaly acted

---

## Work Experience – Work in Projects

as subcontractor of Intrasoft International. (*Role: Researcher*) (*Project Organization: TEI of Thessaly, Larissa, GR*)

---

### The following projects were executed at Intrasoft International S.A. (Brussels, BE/ Luxembourg, LU) during the period starting from October 1996 up to February 2003.

20. **CORDIS** - CORDIS is the largest R&D information dissemination portal in Europe. It offers access to a wide range of information on EU research and innovation development activities with a timely and comprehensive coverage in 5 languages: English, German, French, Spanish and Italian. The site has around 1.000.000 hits per day from a wide user community, which includes researchers, citizens and businesses. (*Role: Technical Manager*)
  21. **EPSS** – (Electronic Proposal Submission System). Development of the system for the electronic submission of proposals for research projects to be funded by the 6<sup>th</sup> Framework Programme (FP6) of European Commission. (*Role: Project Manager*)
  22. **CPM** – (Contract and Project Management System). IT system for the management of projects funded by the 6<sup>th</sup> Framework Programme (FP6) of European Commission. (*Role: Project Manager*)
  23. **SYMMETRY** – Development of the ERP system for the monitoring and management of the Programmes of Directorate General Education and Culture of CEC. More specifically SYMMETRY will be used for the management of SOCRATES, YOUTH, LEONARDO, CULTURE and MEDIA programmes. (*Role: Project Manager*)
  24. **EUDOR** – System provision, software development and operation of the archive and dissemination system for European Legislation (EUDOR). Size of archive is more than 700 GB. Orders are delivered automatically using web technology (CEC – OPOCE, Luxembourg). (*Role: Project Manager*)
  25. **OPOCE DW**– Software development of the data warehouse system of OPOCE (European Publication Office), (CEC – OPOCE, Luxembourg). (*Role: Project Manager*)
  26. **EIC** – Web applications and client/server applications development for the Euro Info Centre Network. It includes web hosting, information dissemination etc. (CEC- DG Enterprise, Brussels). (*Role: Account Manager and Technical Team Leader from Jan 1997 to June 1998*)
  27. **BC-NET** – Web applications development for the business co-operation network (CEC- DG Enterprise, Brussels). (*Role: Account Manager*)
  28. **EURATOM MIS** – Inspection planning and inspection reporting workflow system for inspectors of nuclear sites (CEC- EURATOM, Luxembourg). (*Role: Account Manager*)
  29. **Food and Veterinary Office (FVO) MIS** - Inspection planning and inspection reporting workflow system for
-

## Work Experience – Work in Projects

inspectors of food and veterinary sites. Development of document archive system and of web interfaces for travelling inspectors (CEC, FVO, Dublin). *(Role: Project Manager)*

30. **Support Measures SMEs**– Client/Server System development, web application development, information dissemination application development, etc. (CEC- DG Enterprise, Brussels). *(Role: Account Manager, Project Manager)*
31. **REGIO** – Software development and operation of financial applications for management of the budget of European Structural Funds (20 Billion EURO) (CEC - DG Regional Policy, Brussels). *(Role: Account Manager)*
32. **OWNRES** – Anti-fraud management application. Installed in 15 European countries. (CEC- DG Budget, Brussels) *(Role: Project Manager)*
33. **BLIP** – Billing system for MCI/WorldCOM Belgium Network Operator. *(Role: Project Manager)*
34. **WINSTAR** – Outsourcing of billing services for WINSTAR Network Operator for five countries. *(Role: Account Manager)*
35. **COMEXT** - Data warehouse system for external trade of EU. More than 200 GB database (CEC- EUROSTAT, Luxembourg). *(Role: Project Manager, Account Manager)*
36. **KNEIP Communication** – Publication management of investment fund prices. *(Role: Account Manager)*
37. **STATEL** – Large File Transfer Application to be used between European Statistical Offices for data exchange (CEC- EUROSTAT, Luxembourg). *(Role: Account Manager)*

Business Unit Manager for the following R&D projects funded by European Commission.

38. **MODEL** (Multimedia FOR Open and Dynamic Executive Learning)
39. **LIMBER** (Language Independent Metadata Browsing of European Resources)
40. **C-CARE** (Continuous Care)
41. **KDE** (Knowledge Desktop Environment)
42. **AGEDIS** (Automated Generation and Execution of Test Suites for Distributed Component based software)
43. **STRADIWARE** (Formal Specification Tool for Strategic Planning)
44. **SEED** (South East European Digital Economy)
45. **INSPECTOR** (Quality in the statistical life-cycle. A distributed system for data validation)
46. **TrainIT** (Training in IT)
47. **SECRETS** (Security Critical Applications based on Open Source Internet Protocols)
48. **E-Court** (Electronic Court: Judicial IT-based management)

**The following projects were executed at Intrasoft S.A. (Athens, GR) during the period starting from July 1991 up to March 1995.**

## Work Experience – Work in Projects

49. **REALISE project** . The objective of REALISE was to improve “MATRA CAP Systemes” and “Hachette Livre” business through radical reengineering. My work in this project was project management and the analysis of existing infrastructure, designing of the new MATRA’s information system, integration of existing systems with document management and workflow products. as well as the management of the project. *(Role: Project Manager)*
50. **Quality engineer in the quality assurance unit of the company.** Writer of development procedures, guidelines and best practices used for object-oriented development. *(Role: Software Quality engineer)*
51. **FAPSY.** Development of a database-independent retrieval system for economic data. *(Role: Project Manager)*
52. **BOOST:** Responsible for the development of ORIENT I-CASE tool. ORIENT was an integrated CASE tool, which covered all phases of software development. *(Role: Software Engineer)*
53. **NETVIEW:** Development of Netview, network management product of IBM. *(Role: Software Engineer)*
54. **COMPLEMENT:** Development of a CASE tool for capturing non-functional requirements of software systems. *(Role: Software Engineer)*
55. **ARISE:** Development of an environment for telecom services. *(Role: Software Engineer)*
56. **ORAMA:** Development of a document archiving system. *(Role: Software Engineer)*

---

**The following project was executed at Pension Fund of the Greek Army (Athens, GR) during the period starting from January 1996 up to September 1996.**

57. **System administrator** in the MIS department.  
Responsibilities included were administration of information system, calculation on pensions and development of supplementary/auxiliary applications.

---

**The following project was executed at Datamation Ltd. (Athens, GR) during the period starting from September 1993 up to March 1994.**

58. **Free lance software development** work for Datamation Ltd. Software development (part-time work).
-

## Work Experience – Work in Projects

The following project was executed at **Computer Technology Institute (Patras, GR)** during the period starting from August 1998 up to April 1989.

59. **Associate of Computer Technology Institute of Patras**, working for the analysis of a Hospital Information System. Responsibilities included interviewing hospital personnel and development of the analysis model.

## Work as Consultant – Evaluator

**June 2018**                      **European Commission.**

- Evaluation of Horizon 2020 – ICT-10-2018 call for proposals on Software

**Dec 2016**                      **Ministry of Education,**

- Evaluator of projects for e-books and of the electronic delivery platform

**July 2016**                      **European Commission.**

- Evaluation of proposals Connecting Europe Facility (CEF) Trans-European Telecommunications Networks - 2016.

**May-June 2016**              **European Commission,**

- Evaluation of Horizon 2020 – ICT-10-2016 call for proposals on Software

**Mar 2014**                      **Hellenic Academic E-Books development Programme (KALLIPOS), Hellenic Academic Libraries Association**

- Evaluation of Proposals of e-books

**Feb 2014**                      **Hellenic Secretariat General for Research and Technology**

- Evaluation of Proposals of the Programme “Bilateral research collaboration between Greece and Israel 2012-2015”

**Dec 2013 – Jan 2014 –**      **Member of the Review Committee for SAP Quality Awards**

- Member of the Review Committee for awarding SAP Quality Award

**Nov 2013 – Dec 2013 -**    **Secretariat General for Research and Technology**

- Project Reviewer for the Project of “Common Airport Environment”

**Jun 2013**                      **Project Management Institute**

- Member of PMI International Committee for undergraduate education on Project Management

**Feb 2012**                      **Hellenic Secretariat General for Research and Technology**

- Evaluation of Programme “Support for businesses employing staff of high scientific qualifications”

**Mar 2011- Apr 2012**      **Hellenic Ministry of Education**

- Evaluator of project "Evaluation of Support Structures of Greece for Students with Special Needs”

---

## Work as Consultant – Evaluator

- Evaluator of project "IT Support Structures of Greece for Primary and Secondary Schools"
- Evaluator of programme "Training on IT skills - PEGA"

### **Oct 2011**                      **European Commission**

- Evaluation of research proposals for PEOPLE, Marie-Curie

### **2009 - 2011**                      **Cypriot Institute for Research Promotion**

- Evaluation of research proposals

### **2009 – now**                      **Kuwait University**

- Evaluation of research proposals for Kuwait University
- Reviewer of research projects

### **Dec 2007 – Jun 2010**        **Hellenic Organization for Standardization**

- Expert - Development of Hellenic Standard 1429 « Project Management Maturity for Public Organizations»
- Assessor of public organizations for conformance with Hellenic Standard 1429

### **Jun 2008- May 2009**        **Hellenic Documentation Centre**

- Consultant - Strategic Directions for Information System Development

### **Jan 2007-Sep 2008**        **Hellenic Ministry of Public Works**

- Consultant - Strategic Directions for Information System Development

### **2006 - now**                      **State Scholarship Foundation**

- Examiner/evaluator of students applying for scholarship

### **Apr 2006 – Jul2007**        **Hellenic Ministry of Culture and Sports**

- Member of requirements specification team for the project of developing an Information System for Ticketing-Stadium Access Control.

### **Jan 2005 – Sep 2005**        **Hellenic Ministry of Economy and Finance**

- Evaluation of Tenders for the Project «Development of IT system for the General Accounting Office»

### **Jan 2004**                      **Hellenic Ministry of Development**

- Evaluation of proposals for the programme «E-Business»

### **Aug 2003 – Nov 2003**        **Hellenic Ministry of Labor**

- Evaluation of Tenders for the Project «Unemployment Information Management System»

## Reviewer to conferences and journals

- The international Journal of Learning - Journal
- PM-05 - Advancing Project Management for the 21st Century, *Conference*
- WRI World Congress on Computer Science and Information Engineering, 2009, *Conference*
- Information Systems Development 2009, *Conference*
- Information Systems Development 2010, *Conference*
- Citizens and E-Government: Evaluating Policy and Management, *Collective volume*
- Journal of System and Software , Elsevier, *Journal*
- IEICE Transactions on Information and Systems, *Journal*
- Education Technology and Computer (ICETC), 2010, *Conference*
- International Journal of Advanced Computer Technology, *Journal*
- International Journal of Information Processing and Management, *Journal*, (ISSN: 2093-4009)
- Advanced Information Management and Service (IMS), *Conference*
- International Conference on Networked Computing and Advanced Information Management, *Conference*
- International Journal of Project Organisation and Management, *Journal*
- CKDD 2010, WORKSHOP ON COOPERATIVE KNOWLEDGE DISCOVERY & DATA MINING, *Conference*
- Interaction Sciences (ICIS), 2011, *Conference*
- International Journal on Social Economics, *Journal*
- Quality Assurance in Education, *Journal*
- Future Generation Computer Systems, *Journal*
- Information Science and Digital Content Technology (ICIDT), 2012, *Conference*
- Electronic Commerce Research Journal, *Journal*
- Government e-Strategic Planning and Management: Practices, patterns and roadmaps, *Collective volume*
- Networking and Information Technology (ICNIT 2013), *Conference*
- Information System Journal, *Journal*
- 18th International Conference on Advanced Communication Technology (ICACT2016), *Conference*
- Hellenic Conference on Innovating STEM Education, (HISTEM 2016), *Conference*
- International Journal of Advancements in Computing Technology (ISSN: 2005-8039), *Journal*
- 15th International Conference on Web Information System Engineering (WISE 2014), *Conference*
- International Conference on Advanced Communications Technology (ICACT2015), *Conference*
- Government Information Quarterly (2016), Elsevier *Journal*
- 9<sup>th</sup> International Conference on Computer Support Education (CSEDU 2017), *Conference*, Member of *Program Committee*.
- Pan-Hellenic 21<sup>st</sup> conference on Informatics, Program chair, <http://pci2017.teilar.gr/>
- International Journal of Public Sector Management, Elsevier, *Journal*, *Reviewer*
- 2018 European Conference on Ambient Intelligence, *Conference*, Member of *Program Committee*

## Teaching

Subject	Delivery	Date	University
Introduction to Project Management	Σειρά διαλέξεων	2018	Al-Hussein Bin Talal University, Ma'an, Jordan
Introduction to DB	Undergraduate	2018	TEI Thessaly – Business Administration Department
Software Project Management	Visiting Professor	2016-2017	Innopolis University, Kazan, Russia
Business Process Integration	Postgraduate	2007	Coventry University - TEI Thessaly MSc in Management award
Compilers	Distance Learning	2003-now	Hellenic Open University
E-Business	Visiting Professor	2006	Tampere University, Finland
Enterprise Resource Planning with SAP	Undergraduate	2004-now	TEI Thessaly – Business Administration Department
Introduction to Technology and Knowledge Transfer	Visiting Professor	2014	American University of Beirut, Lebanon
Introduction to Programming	Undergraduate	2010-2012	TEI Thessaly – Project Management Dep.
Introduction to Programming - Java	Distance learning	2003-now	Hellenic Open University
Professional and Academic Support Skills	Postgraduate	2009-2012	Staffordshire - TEI Thessaly – MBA award
Project Management	Postgraduate	2004- 2012	Staffordshire Univ. - TEI Thessaly – MBA award
Project Management	Undergraduate	2013- now	TEI Thessaly – Business Administration Department
Project management	Visiting Professor	2013	Berzeit University – Palestine
Project Management	Visiting Professor	2013	Latvia University of Agriculture, Latvia
Project management	Visiting Professor	2012	MUBS University – Lebanon
Project management skills, Ambient Assisted Living Consultants	Visiting Professor	2014	Hellenic Open University
Proposal Writing	Visiting Professor	2014	American University of Beirut, Lebanon
Risk Management	Undergraduate	2003-2006	TEI Thessaly – Project Management Dep.
Software Engineering	Distance learning	2003-now	Hellenic Open University
Software Project Management	Distance learning	2009-now	Hellenic Open University
Software Project Management	Postgraduate	2008	Aristotle University, Master in Management Information System
Software Project Management	Postgraduate	2005	Aristotle University, Master in Management Information System
Software Project Management	Postgraduate Visiting Professor	2009-now	Athens University of Economics and Business, Master in Management Information System
Software Project Management	Undergraduate	2006-2010	TEI Thessaly – Computing Dep.
Strategic management	Undergraduate	2014- now	TEI Thessaly – Business Administration Department
Strategic Management	Visiting Professor	2014	Princess Sumaya University for Technology
Strategic Project Management	Postgraduate	2010-now	TEI Thessaly – Master in Project and Programme Management

## Education

- 1995** Ph.D. on Software Engineering, University of Patras, Department of Computer Engineering and Informatics, Greece.
- 1989** B.Sc. on Computer Engineering and Informatics, University of Patras, Department of Computer Engineering and Informatics, Greece.

## Training Received

No	Title	Provider	Date
1	Design Your First App with Build	OpenSAP	Nov 2017
2	Open Distance Learning	Hellenic Open University	Jun 2016
3	Facilitating ERPsim: Running Successful Business Simulation Games with ERPsim	OpenSAP	Jun 2015
4	Design Thinking (6 weeks – distance learning)	SAP S.A.	Nov 2013
5	Improving Vocational Education Through ICT, Granada Spain (one week)	CEDEFOP	Apr 2013
6	Sapphire 2012 – SAP conference and training, Madrid Spain (three days)	SAP S.A	Dec 2012
7	SAP ERP Training (on site one week training)	SAP Hellas S.A	Jun 2011
8	Research Supervision Workshop (on site three days training)	Staffordshire University	Jun 2010
9	Project Challenge Expo 2008	2020 Business Insight	Oct 2008
10	Workshop - ISO9000:2000	BVQI	Mar 2001
11	Billing 2000 Conference, London, UK.	Tarifica	Apr 2001
12	Business Intelligence for the Enterprise, Paris, France	Gartner Group	Mar 2001
13	Training on PRIDE Project Management Methodology, Brussels, Belgium	OMNIS	Jan 1999
14	Microsoft Developer's Network Conference, San Diego, USA.	Microsoft	Oct 1997
15	Approaches to Object-Oriented Analysis and Design	UNICOM Seminars Ltd	Mar 1999
16	Microsoft Developer's Network Conference	Microsoft	Nov 1998
17	Budgeting with Function Point Analysis methodology	INTRASOFT S.A	May 1994
18	Systematic Software Testing,	INTRASOFT S.A	May 1994
19	Information Engineering: Planning and Analysis Design and Construction	INTRASOFT S.A.	Oct 1994
20	Information Engineering - Planning, Analysis Design and Construction.	INTRASOFT S.A.	Jun 1994

21	Approaches to Object-Oriented Analysis and Design, London, UK.	UNICOM Seminars Ltd	Nov 1993
22	Quality Assurance Seminar	INTRASOFT S.A.	Jul 1993
23	Toolbuider Course, Manchester, UK	IPSYS plc.	Nov 1991

## Supervision of PhD student (main supervisor)

1. Vyron Damasiotis, Modelling Software Management Complexity, Staffordshire University (completed)
2. Paraskevi Tsoutsas, Teamwork behavior of software services (in progress), Patras University
3. Omiros Iatrellis, Personalized Learning Pathways (in progress), Hellenic Open University

## Publications

### Dissertations

1. P. Fitsilis, A. Kameas, Diploma Thesis: «Security of IT Systems», University of Patras, Department of Computer Engineering and Informatics, Greece, 1989.
2. P. Fitsilis, PhD Thesis: «A new Integrated Methodology for Object Oriented System Development», University of Patras, Department of Computer Engineering and Informatics, Greece, 1995.

### Books and University Notes

3. P. Fitsilis, Contemporary Business Information Systems, 2<sup>nd</sup> extended edition, Broken Hill Publications 2019. (In Greek).
4. P. Fitsilis, Contemporary Business Information Systems, ISBN 978-960-603-111-3, 2015. (Type: textbook), Available on-line with creative commons license at <http://repository.kallipos.gr/handle/11419/2256> (In Greek).
5. P. Fitsilis (editor), A practical guide to entrepreneurship – case studies, TEI Thessaly, ISBN 9-789608-776494, 2008. (Type: Collective volume)
6. P. Fitsilis, Y. Stamelos, M. Xenos, «Software Project Management», Hellenic Open University Publications, 2009. (Type: Book)
7. P. Fitsilis, «Object Oriented Software Development with UML and Java: “Payroll Case Study», Hellenic Open University, 2007. (Type: University Notes – Case study)
8. V. Gerogiannis, A. Kameas, G. Kakatotzas, Y. Stamelos P. Fitsilis (eds), «Object Oriented Development using UML», Kleidarithmos Publications, ISBN 960-209-913-5, 2006. (Type: Book)
9. P. Fitsilis, «Object Oriented Software Development with UML: A case study – eflower shop», Hellenic Open University, 2004. (Type: University Notes – Case study)
10. P. Fitsilis, «Object Oriented Software Development with UML», Webcast series, Hellenic Open University, 2004. (Type: Audiovisual material)

- 
11. P. Fitsilis, «Object Oriented Software Development with UML: A case study for a payroll system», Hellenic Open University, 2004. (Type: University Notes – Case study)
  12. P. Fitsilis, «Design Patterns», Hellenic Open University, 2004. (Type: University Notes – Case study)
  13. P. Fitsilis, «ERP Systems – Q&R», TEI Thessaly publications, 2004. (Type: University Notes)
  14. P. Fitsilis, «Project Risk Mangement», TEI Thessaly publications, 2003. (Type: University Notes)
  15. P. Fitsilis, «Corporate Communication», TEI Thessaly publications, 2003. (Type: University Notes)
- 

### Chapters in collective volumes

16. Tsoutsas, P., Fitsilis, P., & Ragos, O. (2019). Teamwork behavior: a review to interconnect Industry 4.0 entities. In *Technological Developments in Industry 4.0 for Business Applications* (pp. 1-25). IGI Global.
  17. Anthopoulos, L., Fitsilis, P., & Ziozias, C. (2019). What is the Source of Smart City Value?: A Business Model Analysis. In *Smart Cities and Smart Spaces: Concepts, Methodologies, Tools, and Applications* (pp. 56-77). IGI Global.
  18. Anthopoulos, L. G., Triantafyllou, D., & Fitsilis, P. (2012). 17 E-Strategic Management Lessons from Greece. Public Sector Transformation Through E-Government: Experiences from Europe and North America, 26, 224. Weerakkody, V., & Reddick, C. G. (Eds.). (2012). *Public Sector Transformation Through E-government: Experiences from Europe and North America* (Vol. 26). Routledge.
  19. Anthopoulos, L. G., Gerogiannis, V. C., & Fitsilis, P. (2010). Measuring e-Government adoption by governments: the Greek case. In *Comparative E-Government* (pp. 353-370). Springer New York.
  20. Fitsilis, P., Anthopoulos, L., & Gerogiannis, V. (2010). An evaluation framework for e-government projects. In Reddick, C. G., *Citizens and E-Government: Evaluating Policy and Management*. Information Science Reference.
  21. Anthopoulos, L., & Fitsilis, P. (2009). Digital Cities: Towards Connected Citizens and Governance. Chapter of the Book “Politics, Democracy and E-Government: Participation and Service Delivery”, edited by Christopher Reddick, Department of Public Administration, The University of Texas at San Antonio. IGI Global, ISBN: 978-1-61520-933-0
  22. Fitsilis P., & Messis P. (2009). Business Planning. In P. Fitsilis (Ed.), *Practical Entrepreneurship*, Kleidarithmos, 2009
- 

### Journals

23. Iatrellis, O., Kameas, A., & Fitsilis, P. (2019). A novel integrated approach to the execution of personalized and self-evolving learning pathways. *Education and Information Technologies*, 24(1), 781-803.
  24. Iatrellis, O., Kameas, A., & Fitsilis, P. (2019). EDUC8 ontology: semantic modeling of multi-facet learning pathways. *Education and Information Technologies*, 1-20.
  25. Iatrellis, O., & Fitsilis, P. (2018). A Review on Software Project Management Ontologies. *International Journal of Information Technology Project Management (IJITPM)*, 9(4), 54-72.
  26. Damasiotis, V., Fitsilis, P., (2018). Modeling Software Development Process Complexity, *International Journal of Information Technology Project Management*, IGI Publishing, 9(4).
  27. Iatrellis, O., Kameas, A., & Fitsilis, P. (2017). Academic Advising Systems: A Systematic Literature Review of Empirical Evidence. *Education Sciences*, 7(4), 90.
  28. Gerogiannis, V. C., Rapti, E., Karageorgos, A., & Fitsilis, P. (2015). On using fuzzy linguistic 2-tuples for the evaluation of human resource suitability in software development tasks. *Advances in Software*
-

---

*Engineering, 2015, 1.*

29. Fitsilis, P., Damasiotis, V., (2015). Software project's complexity measurement: A case study, *Journal of Software Engineering and Applications*, *Journal of Software Engineering and Applications*, 8, 549-556. doi: 10.4236/jsea.2015.810052.
  30. Fitsilis, P., Gerogiannis V., & Anthopoulos L.(2014). Ontologies for Software Project Management: A Review, *Journal of Software Engineering and Applications*, DOI: 10.4236/jsea.2014.713097
  31. Fitsilis, P., Gerogiannis V., & Anthopoulos L.(2014). Ontologies for Project Management: Survey, *International Journal of Information Processing and Management* 11/2014 5(4):1-7.
  32. Fitsilis, P., & Chalatsis, T. (2014). Adoption of Project Management Practices in Public Organizations. *iBusiness*, 6(03), 131.
  33. Anthopoulos, L. G., & Fitsilis, P. (2014). Smart Cities and their Roles in City Competition: a Classification. *International Journal of Electronic Government Research (IJEGR)*, 10(1), 63-77.
  34. Anthopoulos, L., & Fitsilis, P. (2014). Trends in e-Strategic Management: How do Governments Transform their Policies?. *International Journal of Public Administration in the Digital Age (IJPADA)*, 1(1), 15-38.
  35. Fitsilis, P., Gerogiannis, V. C., & Anthopoulos, L. (2013). Role of unified modelling language in software development in Greece—results from an exploratory study. *Institution of Engineering and Technology, IET software*.
  36. Anthopoulos, L., & Fitsilis, P. (2013) Using Classification and Roadmapping techniques for Smart City viability's realization. *Electronic Journal of e-Government*, 11(1), pp. 326-336, ISSN1479-439X
  37. Gerogiannis, V. C., Fitsilis, P., & Kameas, A. D. (2013). Evaluation of project and portfolio Management Information Systems with the use of a hybrid IFS-TOPSIS method. *Intelligent Decision Technologies*, 7(1), 91-105.
  38. Broutsou, A., & Fitsilis, P. (2012). Online Trust: The Influence of Perceived Company's Reputation on Consumers' Trust and the Effects of Trust on Intention for Online Transactions. *Journal of Service Science and Management*, 5, 365-372.
  39. Viglas, K., Fitsilis, P., & Kameas, A. (2011). An Integrated Approach for Selecting Information Systems: A Case Study. *Technology and Investment*, 2, 142-153.
  40. Fitsilis, P., Kirytopoulos, K., & Leopoulos, V. (2011). Assuring the managerial capability of public organizations implementing projects: The Greek case. *International Journal of Managing Projects in Business*, 4(2), 329-344.
  41. Anthopoulos, L., Gerogiannis, V., & Fitsilis, P. (2010). Enterprise Architecture for e-Strategy Standardization and Management: Lessons Learnt from Greece. *International Journal of Digital Society (IJDS)*, 1(4).
  42. Gerogiannis, V. C., Fitsilis, P., Voulgaridou, D., Kirytopoulos, K. A., E. Sachini (2010). A case study for project and portfolio management information system selection: a group AHP-scoring model approach. *International Journal of Project Organisation and Management*, 2(4), 361-381.
  43. Tsinidou, M., Gerogiannis, V., & Fitsilis, P. (2010). Evaluation of the factors that determine quality in higher education: an empirical study. *Quality Assurance in Education*, 18(3), 227-244.
  44. Fitsilis, P., Kirytopoulos, K. Leopoulos, V., Pantouvakis, J.P. & Saridakis, I. "Requirements for assessing the managerial capability of organizations implementing projects of public interest – the Greek Standard ELOT-1429", *PMWorld Today (e-journal)*, Volume X - Issue VII - July 2008.
  45. Gerogiannis V. and Fitsilis P., "Project-Based Learning Approach for Teaching ERP Concepts, A", *International Journal of Learning*, 2006.
-

- 
46. Fitsilis, P. (2006). Practices and problems in managing electronic services using SLAs. *Information management & computer security*, 14(2), 185-195.
  47. Fitsilis P., Designing for telecommunication services, Computers in Industry, Elsevier Science P.V., July 1996.
  48. Fitsilis P., Kameas A., Pintelas P., ORIENTMAN: An Intelligent Tutor for ORIENT Software Development Methodology, Software Engineering Journal, June 1996.
  49. Fitsilis, P. (1995). Object-oriented development for telecommunication services. *Information and software technology*, 37(1), 15-22.
  50. Dervos C.T., Fitsilis P.T., Bifurcation evolution across metal-metal contacts sustaining high charge injection rates, IEEE Transactions on Components, Hybrids, and Manufacturing Technology, July 1994.
  51. Fitsilis, P., Pavlides, G. ,SAF: un outil pour la description d'exigences non-fonctionnelles, Génie Logiciel & Systèmes Experts, No 32, September 1993.
- 

### Conferences

52. Gerogiannis, V. C., Fitsilis, P., Kakarontzas, G., & Born, C. (2018, November). Handling vagueness and subjectivity in requirements prioritization. In *Proceedings of the 22nd Pan-Hellenic Conference on Informatics* (pp. 150-155). ACM.
  53. Tsoutsas, P., Fitsilis, P., & Ragos, O. (2018, July). Enhancing Teamwork Behavior of Services, In 10th Workshop on Applications of Knowledge-Based Technologies in Business, Berlin, Germany
  54. Tsoutsas, P., Fitsilis, P., & Ragos, O. (2018, June). Service simulation in Industry 4.0: A comparison of simulators, In 3rd International Scientific Conference on Industry 4.0. Varna, Bulgaria
  55. Fitsilis, P., Tsoutsas, P., & Gerogiannis, V. (2018, June). Industry 4.0: Required Personnel Competences, In 3rd International Scientific Conference on Industry 4.0. Varna, Bulgaria
  56. Fitsilis, P., Anthopoulos, L., Tsoutsas, P., & Ragos, O. (June, 2018). Teamwork Behavior in Smart and Sustainable Cities Ecosystems, The Eighth International Conference on Advanced Collaborative Networks, Systems and Applications, Venice, Italy.
  57. Iatrellis, O., Kameas, A., & Fitsilis, P. (2018, May). EDUC8: Self-evolving and personalized learning pathways utilizing semantics. In 2018 IEEE Conference on Evolving and Adaptive Intelligent Systems (EAIS). IEEE.
  58. Iatrellis, O., Kameas, A., & Fitsilis, P. (2017), Personalized Learning Pathways using semantic web rules PCI 2017, Larissa, Greece
  59. Fitsilis, P., Lekatos, A., (2017). Teaching software project management using agile paradigm, PCI 2017, Larissa, Greece
  60. Iatrellis, O., Kameas, A., & Fitsilis, P. (2017, June). An Ontological Approach for Semantic Modeling of Learning Pathways. In *Enabling Technologies: Infrastructure for Collaborative Enterprises (WETICE), 2017 IEEE 26th International Conference on* (pp. 308-310). IEEE.
  61. Damasiotis, V., Fitsilis, P., Considine, P., O'Kane, J., (2017). Analysis of software project complexity factors, ICMSS 2017 conference Wuhan, China.
  62. P. Tsoutsas, Fitsilis, P., Ragos, O. (2017). Role Modeling of IoT services in industry domains, ICMSS 2017 conference Wuhan, China.
  63. Fitsilis, P., Gerogiannis, V., & Anthopoulos, L. (2015). Software Project Team Selection Based on Enterprise Social Networks. In *Industrial Engineering, Management Science and Applications 2015* (pp. 375-384). Springer Berlin Heidelberg.
-

- 
64. Fitsilis, P., Gerogiannis V., & Anthopoulos L. (2015). Mining for Project Management Skills in Social Enterprise Networks, Euromicro SEAA/DSD 2015 conference, Madeira, Portugal, August 26-28 (abstract).
  65. Fitsilis, P., Stamelos, I., Settas D., Tilentzidis, K., & Moustakas, I., (2015). *Enabling Open Software Project Management data with Antipatterns*, Mindtrek 2015, Finland.
  66. Anthopoulos L. & Fitsilis, P., (2015). *Social Networks in Smart Cities*. The First IEEE International Smart Cities Conference (ISC2-2015), Guadalajara, Mexico.
  67. Fitsilis, P. Kameas, A., & Toggias, K., (2015). Project team selection using social networks: a case study. *The International Academy of Business and Public Administration Disciplines*, Las Vegas, USA.
  68. Anthopoulos, L. G., & Fitsilis, P. (2015, May). *Understanding Smart City Business Models: A Comparison*. In Proceedings of the 24th International Conference on World Wide Web Companion (pp. 529-534). International World Wide Web Conferences Steering Committee.
  69. Gerogiannis V., Rapti E., Karageorgos A., Fitsilis, P. (2015), *A Fuzzy Linguistic Approach for Human Resource Evaluation and Selection in Software Projects*, 5<sup>th</sup> International Conference on Industrial Engineering and Operations Management (IEOM 2015), Dubai, UAE.
  70. Anthopoulos, L., & Fitsilis, P. (2014, February). Exploring architectural and organizational features in smart cities. In *Advanced Communication Technology (ICACT), 2014 16th International Conference on* (pp. 190-195). IEEE.
  71. Gerogiannis, V. C., Rapti, E., Karageorgos, A., & Fitsilis, P. (2014, November). Human Resource Assessment in Software Development Projects Using Fuzzy Linguistic 2-Tuples. In *Artificial Intelligence, Modelling and Simulation (AIMS), 2014 2nd International Conference on* (pp. 217-222). IEEE.
  72. O’Kane, J.F, Damasiotis, V., Fitsilis, P. (2014), *Scope management complexity in software projects: An approach to evaluate it*, British Academy of Management Conference (BAM 2014), Belfast, UK.
  73. Fitsilis, P., Gerogiannis V., & Anthopoulos L. (2014, June), *Project team selection based on social networks*, 2014 IEEE Technology Management Conference, Chicago, USA.
  74. Fitsilis, P., Gerogiannis V., & Anthopoulos L. (2014, February), *Project Knowledge Management based on Social Networks*, International Conference on Education and Management Innovation– ICEMI 2014, Hong Kong.
  75. Anthopoulos L., Fitsilis, P. (2013) Smart Cities as State Owned Enterprises with International Impact: Rhetoric or Reality? *Thirty Fourth International Conference on Information Systems, Milan 2013*.
  76. Damasiotis, V., Fitsilis P., (2013, December), *Assessing Software Project Management Complexity: PMCAT tool*, CISSE On-line e-conference, IEEE, Univ. of Bridgeport.
  77. Anthopoulos, L., & Fitsilis, P. (2013, June). Evolution Roadmaps for Smart Cities: Determining Viable Paths. In *European Conference on e-Government (ECEG 2013)* (pp. 27-36).
  78. Anthopoulos, L., & Fitsilis, P. (2012, June). Considering future internet on the basis of smart urban cities a client-city architecture for viable smart cities. In *INTERNET 2012, The Fourth International Conference on Evolving Internet* (pp. 1-4).
  79. Broutsou, A., & Fitsilis, P. Online Trust in the Greek context: The influence of perceived company’s reputation on consumers’ trust and the effects of trust on intention for online transactions. In the Proceedings of the Management of International Business and Economic Systems (MIBES-ESDO) 2012 International Conference, School of Management and Economics, TEI of Larissa, Greece, 2012.
  80. Damasiotis, V., Fitsilis, P., & O’Kane, J. F. (2012). Measuring communication complexity in projects, In the Proceedings of the Management of International Business and Economic Systems (MIBES-ESDO) 2012 International Conference, School of Management and Economics, TEI of Larissa, Greece, 2012.
-

- 
81. Chalatsis, T., Fitsilis, P. Project Management Capability Models in Local Governmental Organizations: The obstacles and the development prospects, In the Proceedings of the Management of International Business and Economic Systems (MIBES-ESDO) 2012 International Conference, School of Management and Economics, TEI of Larissa, Greece, 2012.
  82. Gerogiannis, V. C., Fitsilis, P., & Kameas, A. D. (2011). Using a combined intuitionistic fuzzy set-TOPSIS method for evaluating project and portfolio management information systems. In *Artificial Intelligence Applications and Innovations* (pp. 67-81). Springer Berlin Heidelberg.
  83. Anthopoulos, L., Gerogiannis, V. C., & Fitsilis, P. (2011, October). Supporting the Solution Selection for a Digital City with a Fuzzy-based Approach. In *KMIS* (pp. 355-358).
  84. Fitsilis, P., Kameas, A., Anthopoulos, L. (2011). "Classification of Software Projects' Complexity". In W.W. Song et al. (eds.), *Information Systems Development*, Springer, 2011.
  85. Gerogiannis, V., Fitsilis, P., Kameas, A.D., Using a Combined Intuitionistic Fuzzy Set-TOPSIS Method for Evaluating Project and Portfolio Management Information Systems, In "Artificial Intelligence Applications and Innovations", 7th IFIP WG 12.5 International Conference, AIAI 2011, Corfu, Greece, September 15-18, 2011, Part II. IFIP Publications 364 Springer 2011, pp. 67-81.
  86. Pourikas K., & Fitsilis, P. , Applying Capability Maturity Model for Maintenance Services: A case study, 1st Olympus International Conference on Supply Chains, Katerini 1-2, October 2010.
  87. Anthopoulos, L., & Fitsilis, P. (2010, July). From digital to ubiquitous cities: Defining a common architecture for urban development. In *Intelligent Environments (IE), 2010 Sixth International Conference on* (pp. 301-306). IEEE.
  88. Fitsilis, P., Gerogiannis, V., Anthopoulos, L., & Savvas, I. K. (2010, June). Supporting the requirements prioritization process using social network analysis techniques. In *Enabling Technologies: Infrastructures for Collaborative Enterprises (WETICE), 2010 19th IEEE International Workshop on* (pp. 110-115). IEEE.
  89. Anthopoulos, L. G., Gerogiannis, V., & Fitsilis, P. (2010, June). The impact of enterprise architecture's absence in e-Government development: The Greek case. In *Information Society (i-Society), 2010 International Conference on* (pp. 122-127). IEEE.
  90. Anthopoulos, L., Gerogiannis, V. C., Fitsilis, P., & Kameas, A. (2010, April). Training in Profiling, Negotiation and Crisis Management-Using an Immersive and Adaptive Environment. In *CSEDU (1)* (pp. 347-352).
  91. Anthopoulos, L., & Fitsilis, P., From Digital to Ubiquitous Cities: Defining a Common Architecture for Urban Development, 43rd Hawaii International Conference on System Sciences, January 5-8, 2010
  92. Theodorakopoulos, T., Pasquire, C., and Fitsilis, P., Investigating a new integrated cost management system within Lean Project Delivery System, RICS COBRA Research Conference, University of Cape Town, 10-11th September 2009.
  93. Fitsilis, P., Gerogiannis, V., Anthopoulos, L., & Kameas, A. (2009, December). Using social network analysis for software project management. In *Current Trends in Information Technology (CTIT), 2009 International Conference on the* (pp. 1-6). IEEE.
  94. Fitsilis, P., Anthopoulos, L., & Gerogiannis, V. Assessment Frameworks of E-Government Projects: a Comparison. PCI 2009 - 13th Panhellenic Conference on Informatics, 10 - 12 September 2009, Ionian University.
  95. Anthopoulos, L., & Fitsilis, P. (2010). From online to ubiquitous cities: The technical transformation of virtual communities. In *Next Generation Society. Technological and Legal Issues* (pp. 360-372). Springer Berlin Heidelberg.
  96. Gerogiannis, V., Fitsilis, P., Kakarotzas, G., & Tzikas, A. (2009, May). Involving stakeholders in the
-

- selection of a project and portfolio management tool. In *21st Greek Operation Research Conference, Athens* (pp. 28-29).
97. Fitsilis, P. (2009, March). Measuring the complexity of software projects. In *Computer Science and Information Engineering, 2009 WRI World Congress on* (Vol. 7, pp. 644-648). IEEE.
98. Panos FITSILIS, Leonidas Anthopoulos, Software Project Observatory, 2nd HANOI Forum 2008, Vietnam, 2008
99. Fitsilis, P., & Gerogiannis, V. (2008, May). Management Information Systems for Programmes and Project Frameworks. In *Proceedings of the PM-04-4th SCPM & 1st IPMA/MedNet Conference, "Project Management Advances, Training & Certification in the Mediterranean* (pp. 440-445).
100. Fitsilis, P., Kirytopoulos, K. Leopoulos, V., Pantouvakis, J.P. & Saridakis, I., ELOT Working Group I, Greece. "Requirements for assessing the managerial capability of organizations implementing projects of public interest – the Greek Standard ELOT-1429", PM-04 (4th SCPM & 1st IPMA / MedNet Conference, Chios Island, Greece, 2008.
101. Fitsilis, P. (2008). Comparing PMBOK and Agile Project Management software development processes. In *Advances in Computer and Information Sciences and Engineering* (pp. 378-383). Springer Netherlands.
102. Kouti, M., & Fitsilis, P. Evaluation of the application of JIT method in Greek SMEs, International Conference on Management of International Business and Economic Systems, Larissa 4-5 Nov. 2006.
103. P. Fitsilis, A. Kameas, Object oriented concept modelling with topic maps, 5th Hellenic Conference for "Education for IT", October 2006.
104. Gerogiannis, V. C., & Fitsilis, P. (2006, June). Project-based Learning as a Teaching Method for ERP systems. In *Proceedings of the 3rd International Conference on Enterprise Systems and Accounting (ICESAcc'06)* (pp. 26-27).
105. Fitsilis, P., Gerogiannis, V. C., & Kameas, A. (2006, May). Extracting and Maintaining Project Knowledge Using Ontologies. In *Technologies for Collaborative Business Process Management* (pp. 72-83).
106. Fitsilis, P. and Gerogianni S. (2006). E-government at Local Authorities, Administrative Briefing magazine, Vol. 37.
107. Gerogiannis, V. ., Fitsilis, P. ,Fanikos, A. (2005, October), Introducing Project-Based Learning into an ERP Course of the PM Curriculum, 4th Hellenic Conference for "Education for IT".
108. Gerogiannis, V., & Fitsilis, P. (2005, July). A Project-Based Learning Approach for Teaching ERP Concepts. In *Proceedings of the 12th International Conference on Learning, University of Granada, Spain*.
109. Fitsilis P., Principles, Practices and Problems in Managing Electronic Services using SLAs, Annual Conference on Telecommunication and Multimedia, Heraklio 2005.
110. Fitsilis, P., Gerogiannis, V., Service Level Agreements (SLA): a tool for the management of electronic services, OR and the Management of Electronic Services, 20th European Conference on Operational Research, Rhodes 2004.
111. Gerogiannis, V., Syrakoulis, K. , Ypsilantis, P., & Fitsilis, P. Management of Proposal Evaluation Activities in a Regional Operational Programme with Simulation, OR and the Management of Electronic Services, 20th European Conference on Operational Research, Rhodes 2004.
112. Fitsilis, P., Ramfos. A., Electronic Pubic Procurement at European Level, 16th Greek Operation Research Conference, Larissa, September 2003.
113. Fitsilis, P., Pikros, N., EPSS – Electronic Proposal Submission System, 16th Greek Operation Research
-

Conference, Larissa, September 2003.

114. Gerogiannis, V., Fitsilis, P. Applying Project Based Learning in teaching undergraduate ICT modules, 2nd Workshop with International Participation for "Education for IT", University of Thessaly, 2004.
  115. Fitsilis, P., Cheliotis, P., Varchalamas, S., Matinopoulos, G., ORIENT: An Object oriented Integrated Environment, 5th Hellenic Conference on Informatics, Athens, December 1995.
  116. Fitsilis, P., Cheliotis, P., Kontaxaki, S., Varchalamas, S. Modeling client-server systems, TOOLS Europe 95, Technology of Object-Oriented Languages and Systems, France, March 1995.
  117. Fitsilis P. & Chatsistefanidis, S. Integrating models in ORIENT CASE tool, METACASE 95 Conference, Sunderland 1995.
  118. Fitsilis, P. Gerogiannis, V. Kameas, A. Pavlides, G. Producing Relational Database Schemata from an Object-Oriented Design, Proceedings of the 20th EUROMICRO Conference, Liverpool, UK, September 5-8, 1994, IEEE Computer Society Press, pp. 251-257.
  119. Fitsilis, P. Cheliotis, P. Demon and Orient Integration, RACE IS&N International Conference on Intelligence in Broadband Services and Networks.
  120. Fitsilis, P., Pavlides, G., Describing non-functional requirements with the SAF toolset, 4th Hellenic Conference on Informatics, Partas 1993.
  121. Papadimitriou, S., Kameas, A., Fitsilis, P., & Pavlides, G. A new compression technique for tools that use data-flow graphs to model distributed real-time applications. Proceedings of TOULOUSE 92, the Fifth International Conference on Software Engineering & its applications, Toulouse, France, 1992.
  122. Sfigakis, M., Fitsilis, P., & Cheliotis, P., Mapping Structured Analysis to HOOD. Proceedings of TOULOUSE 92, the Fifth International Conference on Software Engineering & its applications, Toulouse, France, 1992.
  123. Kameas, A., Fitsilis, P., & Pavlides, G. Algorithms for Inference Control. Proceedings of EUROMICRO 91 Conference, Vienna, 1991
- 

#### Various

124. Fitsilis, P. (2018). Standards for Smart and Sustainable Cities. 10442/15809, 00-17.
125. P. Fitsilis, Using eSourcing Capability Model for outsourcing services, Online Magazine, October 2005.
126. P. Fitsilis, Service Level Agreements (SLA): A tool for managing electronic services, Online Magazine, January 2005.
127. P. Fitsilis and P. Cheliotis, The environment ORIENT, Televue Magazine, June 1994.

#### Awards

##### Best presentation of paper:

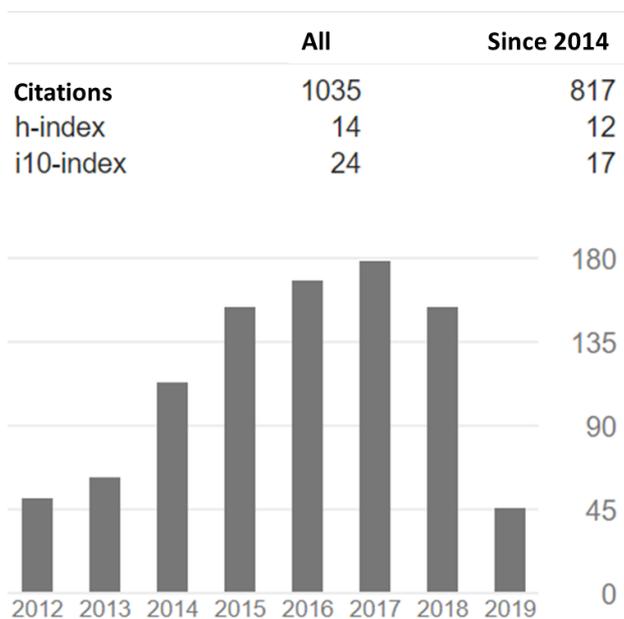
P. Tsoutsas, Fitsilis, P., Ragos, O. (2017). Role Modeling of IoT services in industry domains, ICMSS 2017 conference Wuhan, China.

##### Best Paper Award of paper:

V Gerogiannis, E. Rapti, A. Karageorgos & P. Fitsilis. A Fuzzy Linguistic Approach for Human Resource Evaluation and Selection in Software Projects" In Project Management Track of 5th International Conference on Industrial Engineering and Operations Management – IEOM 2015', Dubai, 3 - 5 March 2015.

---

## Citations



## Languages

English	Excellent
French	Basic Knowledge
Greek	Mother tongue

## Personal data

Birthday	: 05/10/1966
Place of birth	: Trikala, Greece
Marital Status	: Married / three children

## Contact details

### Office address:

University of Thessaly  
 General Sciences Department  
 41110 Larissa  
 Greece  
[PFITSILIS@GMAIL.COM](mailto:PFITSILIS@GMAIL.COM)  
 +302410684588 (land line)  
 +30 6947 828043 (mobile)

### Home Address:

Pr. Ilia 6  
 41335 Larissa  
 Greece